

Activity n°3:

Evaluation of acceptability thresholds of key quality traits for the different RTB food products

Online module n°3:
Hedonic Test

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Hedonic test = Consumer test

Reminder: Test aimed at measuring the hedonic quality of a product by consumers on the basis of its sensory properties.

The results of these tests are valid at a given time in a given place and context.

Objective: Determine the appreciation and acceptability of products by consumers.

How ? These tests will be carried out in the form of questionnaires addressed to a hundred or so participants representative of consumers of the product.





Presentation

Reminder: Choice of products

Reminder: Choice of sensory attributes

Development of the questionnaire

- 1. Overall liking
- 2. JAR test
- 3. General questions

Preparing the consumer test

- 1. Team members
- 2. Material required
- 3. Preparing the consumer table
- 4. Pre-test to validate the questionnaire

Consumer testing in practice

- 1. Before the consumers arrive
- 2. When the consumers is here
- 3. When the consumer has finished analysing the various products
- 4. When the consumer has left

Results of a consumer test

Take home message





Reminder: Choice of products



Study a minimum of 6 contrasting samples in total (named by a random three-letter code)



Minimum 100 consumers (preferably 125) per sample. A consumer can test a maximum of 6 products at a time



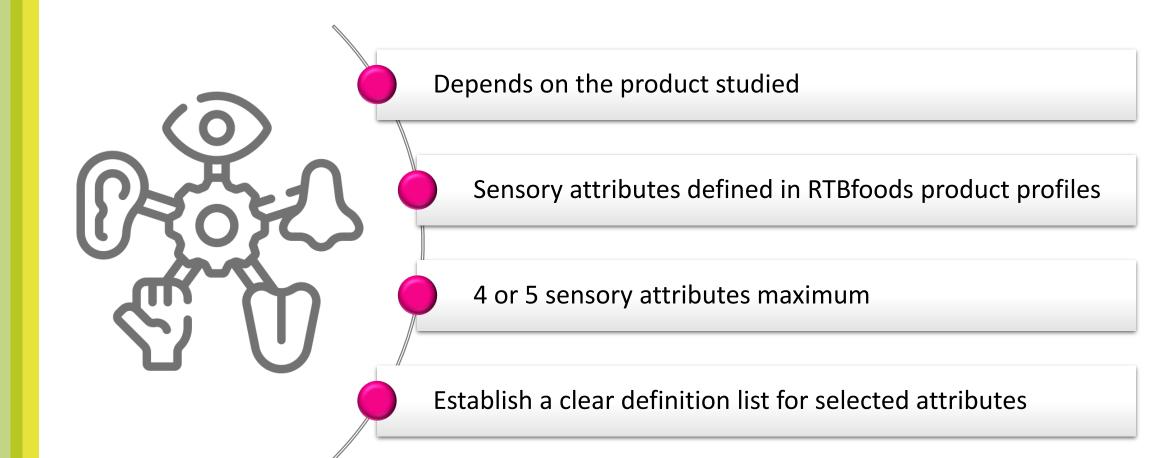
The experimental design must be **adapted** on a **case-by-case basis**



The same raw materials must be use for all analyses



Reminder: Choice of sensory attributes





Development of the questionnaire



Different parts in the questionnaire:

- 1. Overall Liking
- 2. JAR test

+

repeated as many times as there are samples: the questions should be duplicated in the questionnaire to match the number of samples tested

Questions on personal information and consumption habits of the product

The questionnaires are anonymous

Don't forget to number the questionnaires: each questionnaire number corresponds to a consumer.

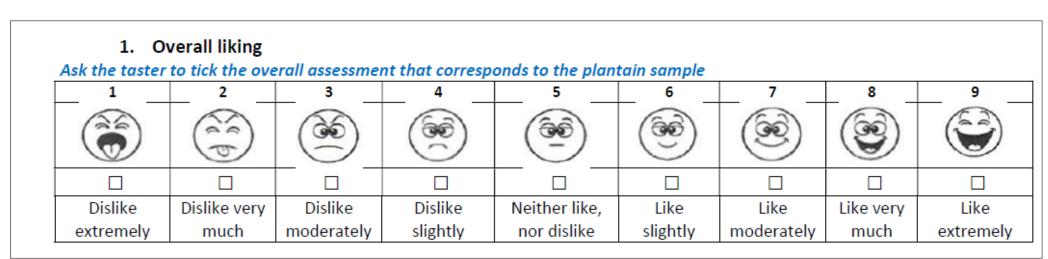




1. Overall liking

Ask consumers to give a score on a scale corresponding to their overall appreciation of the product in its entirety

- → Use a scale from 1 to 9
- → Precise what the different intensities on the scale correspond to
- → Adapt the scale to consumers







2. JAR test

JAR = **Just About Right**: it determine the optimum levels of the intensity of a specific sensory attribute in a product

- Consumers are asked whether a sensory characteristic of a product (e.g., saltiness) is too high, too low, or just about right
- Use 2 to 5 important characteristics
- 3 points scale :

Not enough	Just About Right	Too high

Important to determine acceptability thresholds





JAR in practice: For each sensory characteristic selected for the product, ask to the consumer if the sensory characteristic is **too high (too intense)**, **too low (not intense enough) or exactly the way he like it.**

How do you appreciate the <u>Charac</u>	teristic 2 of that product?	•				
Too weak (not enough)	As I like	Too strong (too much)				
Example of question for boiled plantain :						
How do you perceive the firmness of this boiled plantain? Ask the taster to taste and evaluate the consistency of the plantain						
Not firm enough	As I like	Too firm				





3. General questions

Personal information :



Gender



Nationality



Age



Education level



Marital Status



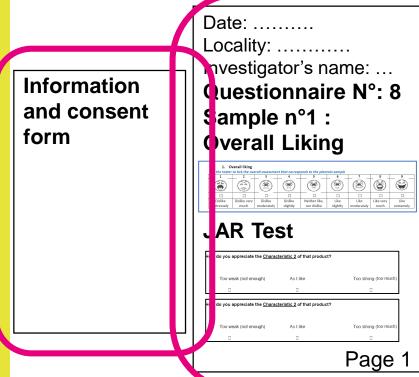
Occupation..

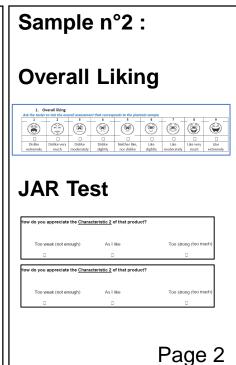
- Eating habits:
 - How often do you consume …?
 - How do you mainly consume ….?
 - What time of day do you eat …?



Development of the questionnaire

Example of questionnaire configuration (different pages):





Sample n°3: Overall Liking 1. Overallskip As the starter to 65 the avoid measured that correspond to the plantish sample. 1. Overallskip As the starter to 65 the avoid measured that correspond to the plantish sample. 1. Overallskip As the starter to 65 the avoid measured that correspond to the plantish sample. 1. Overallskip As the starter to 65 the avoid measured that correspond to the plantish sample. 1. Overallskip As the starter to 65 the avoid measured that correspond to the plantish sample. 1. Overallskip As the starter to 65 the avoid measured that correspond to the plantish sample. 1. Overallskip As the starter to 65 the avoid measured that correspond to the plantish sample. 1. Overallskip As the starter to 65 the avoid measured that correspond to the plantish sample. 1. Overallskip As the starter to 65 the avoid measured that correspond to the plantish sample. 1. Overallskip As the starter to 65 the avoid measured that correspond to the plantish sample. 1. Overallskip As the starter to 65 the avoid measured that correspond to the plantish sample. 1. Overallskip As the starter to 65 the avoid measured that correspond to the plantish sample. 1. Overallskip As the starter to 65 the avoid measured that correspond to the plantish sample. 1. Overallskip As the starter to 65 the avoid measured that correspond to the plantish sample. 1. Overallskip As the starter to 65 the avoid measured that correspond to the plantish sample. 2. Overallskip As the plantish sample to the pla

Page 3

General questions:

- Personal information:
 Gender, Nationality, Age, Education, Occupation...
- Eating habits :Frequency,Way of consumption

Page 4

Preparing the consumer test

1. Team members

- ✓ A team leader
- Enumerators (5 to 10 persons). It can be food science students who are familiar with sensory evaluation and consumer testing or colleagues of the university
- ✓ Cook(s) (if needed)
- ✓ After the consumer testing: Data entry people (2-3) if possible: can enter data from the questionnaire into Excel







Preparing the consumer test

2. Material required



Tables and chairs to seat consumers + a table for sample preparation



Cooler or other container for storing samples (hot or cold)



Cutlery (if necessary), serving utensils adapted to the product (bowls, plates...) and napkin



Markers to identify the product on the plate or bowl



Glasses and drinkable water



List of sensory descriptor definitions + Consents /explanation of the project + questionnaires (with pens or on tablets or phones)



Garbage can (for waste disposal)



Small gifts for consumers (a drink, a sweet, a bar of soap...)





Preparing the consumer test

3. Pre-test to validate the questionnaire

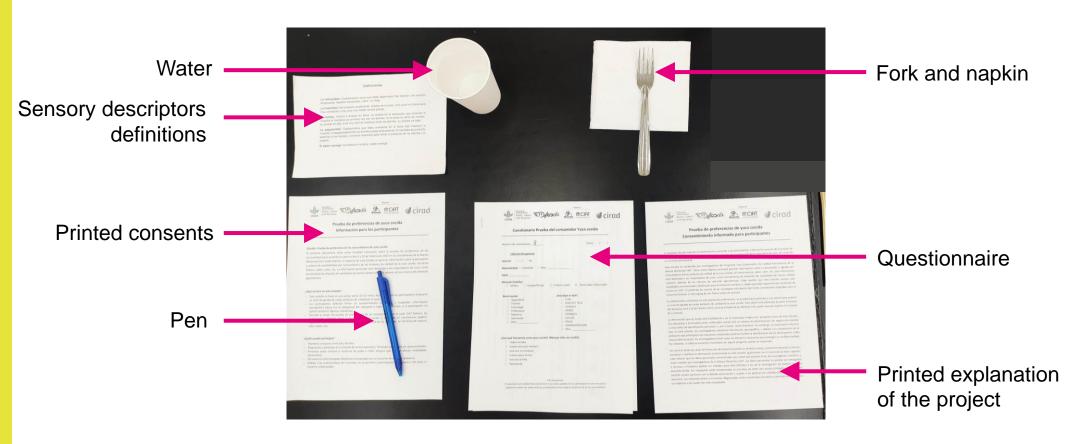
- The questionnaire can be pre-tested with a few consumers (5-10) for testing the logistics
- The pre-test is also useful to train the enumerators (students in food science) and translators in accompanying the consumer in understanding the different tests and give their view on the product
- Choose a convenient location, different from the location for the real testing
- Refine the questionnaire if necessary





Consumer testing in practice

How to set the table

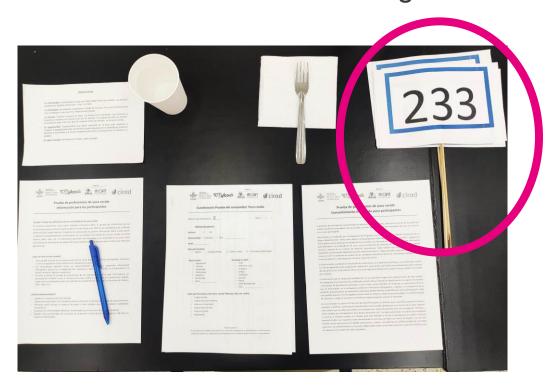


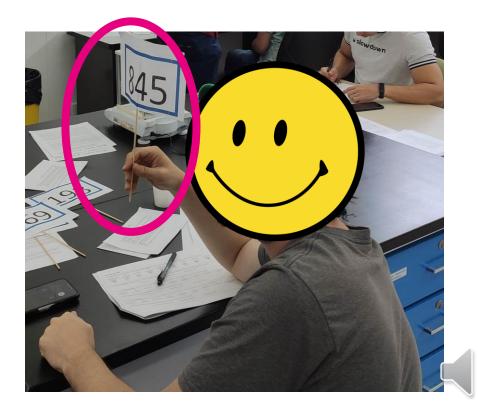


Consumer testing in practice

When consumers are **self-sufficient on the questionnaire**, it is possible to **print signs with the sample numbers**.

→ When consumers want the next product, all they have to do is lift the panel and an interwiever will bring it to them.





Consumer testing in practice

1. Before the consumers arrive:

- Set up all the equipment
- Brief the team, everyone must know their role

2. When the consumers is here:

- Welcome the consumers and seat them
- Explain the consent procedure
- Explain the project, the various stages of the consumer test. The enumerator must clearly explain, and translate if necessary, the questions in the questionnaire and the definitions of the sensory attributes
- Explanations should preferably be given in the consumer's language





Consumer testing in practice

- Run all the tests in the questionnaire (Overall liking and JAR) on one product, then move to the second, and so on
- Test each product in the order indicated on the questionnaire
- If necessary, record the consumer's answers
- The enumerators must never influence the consumer's judgement or rating
- 3. When the consumer has finished analysing the various products:
- The enumerator thanks them and offers them a small gift
- 4. When the consumer has left:
- The table is cleared
- The completed questionnaire is put away
- The table is prepared again to welcome the next consumer



Results of a consumer test



After the consumer test:

- Recovering all the questionnaires
- Enter the data in Excel :

Overall liking: JAR test:

note from 1 to 9 Not enough \rightarrow 1

Just about right → 2

Too strong \rightarrow 3

	Sample 1 Overall liking	Sample 1 JAR Sweet	Sample 1 JAR Firmness	Sample 2 Overall Liking	Sample 2 JAR Sweet	Sample 2 JAR Firmness
Consumer 1	8	1	2	5	2	3
Consumer 2	7	1	3	5	3	2
Consumer 3	6	2	2	2	3	3
Consumer 4	7	2	3	3	2	3

Results of a consumer test

	Sample 1 Overall liking	Sample 1 JAR Sweet	Sample 1 JAR Firmness	Sample 2 Overall Liking	Sample 2 JAR Sweet	Sample 2 JAR Firmness
Consumer 1	8	1	2	5	2	3
Consumer 2	7	1	3	5	3	2
Consumer 3	6	2	2	2	3	3
Consumer 4	7	2	3	3	2	3

JAR Table

Consumers	Samples	Sweet	Firmness
1	1	1	2
2	1	1	3
3	1	2	2
4	1	2	3
% consumers Not enough	Sample 1	30 %	16 %
% consumers JAR	Sample 1	46 %	54 %
% consumers Too much	Sample 1	34 %	30 %

For one sensory attributes

For the firmness

Samples	Not enough	Just About Right	Too much
1	16 %	54 %	30 %
2	10 %	25 %	65 %
3	10 %	85 %	5 %
4	41 %	43 %	16 %

Results of a consumer test



Outputs of a consumer test:

- 1. A mean **overall liking score** for each of the products.
- A segmentation of consumers into groups of similar acceptance patterns regarding the products using a Hierarchical Cluster
- 3. A determination of the **optimum level of intensity** for some sensory characteristics of products by using a JAR scale.
- 4. An inventory of consumption habits





- ☐ Minimum 100 consumers (125 is better) (naïve people, no training)
- Preferably in one location at time
- Outdoor test
- ☐ Need equipment and a team for logistic
- Maximum of 6 samples per consumer
- □ 4 or 5 sensory attributes maximum, with a clear definition
- ☐ 3 types of questions : Overall liking + JAR test + General questions







See you soon for the next module Thank you!





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