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Designing operational decision support systems in Participatory Guarantee Systems: the dicoop.app case

A few thoughts on the difficulty to develop meaningful, useful and legitimate DSS

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Meaningful, Useful and Legitimate Information in Decision Making

Workshop

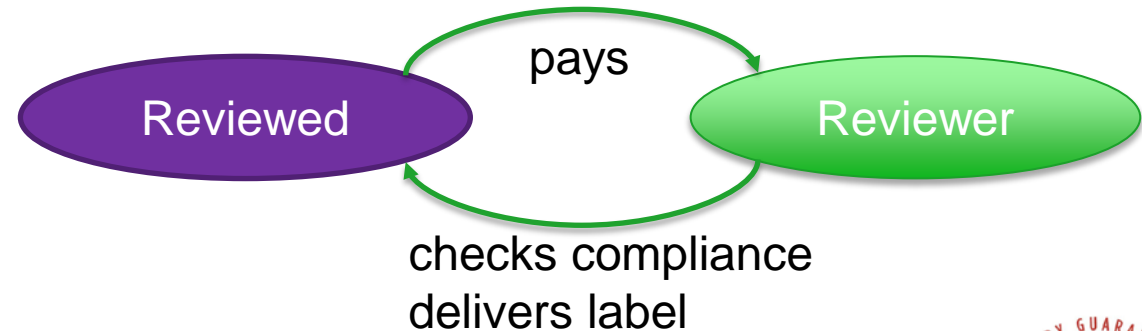
What are Participatory Guarantee Systems?

Certification



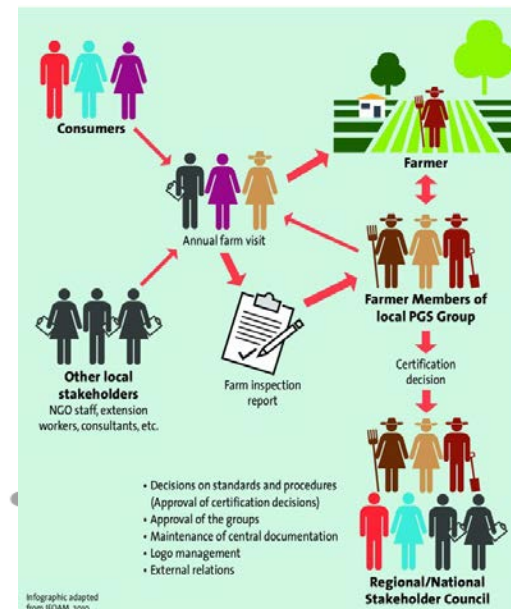
Fitch Ratings

- Third party certification
 - Independent organization
 - Paid by reviewed



VS

- Participatory guarantee systems
 - Peer reviewing
 - See [IFOAM PGS](#)



What are Participatory Guarantee Systems?



- Main characteristics
 - Institutions linking producers and consumers
 - Peer reviewing and involvement of members
 - Producers define and follow constitutional rule → Production specification

CAHIER DES CHARGES

AVICULTURE

- EDITION 2019 -

- Need to follow certification process
 1. On-farm visits with peers
 2. Certification commissions

Collective organization
Time consuming
Evolving rules

More on the certification process

Principle: transparent, fair, constructive → Build internal and external legitimate and trustworthy certification process
Specifics depend on PGS

Individual attributes

- Member type (prod, consumer)
- Production type (veg, poultry, ...)
- Skills in reviewing, in specific productions
- Localization
- Languages mastered
- Availability
- Vetos

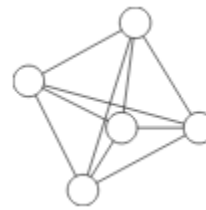
Required rules (+/- negociable)

- For all prod certification visit each year
- Non-reciprocity ($P \rightarrow Q \rightarrow \text{Not } Q \rightarrow P$)
- Per certification group : p producers, c consumers
- Follow-up (or not)
- Rotations
- Commissions

Optimisation/objectives

- None
- Days of commission
- Max distance
- Knowledge exchange

The DSS



DICOOOP

Distribuer les évaluateurs dans une Certification Organisée par les Pairs

<https://dicoop.app/>

Individual attributes
Compulsory / desirable rules
with parameters
Optimisation / objectives

Solve

One solution
• Respects rules, attributes
• Individual assignments
Or no solution

Participant ×

Name *

Type *
 professional non-professional external

Location
 ×

Skills
 × ×

Availability
 × ×

Required skills
 ×

Vetoes
 ×

Needs evaluation?

Max number of inspections
Leave empty for no limit

Number of professionals participants

Number of assignments per professional participant

Number of non-professionals participants

Number of assignments per non-professional participant

Number of external participants

Number of assignments per external participant

Number of rotations to re-inspect a participant

Number of inspectors following up

Travelling distance range
Min * Max *

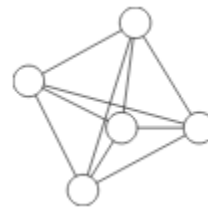
Committee meeting size
Min * Max *

Use availability

Randomly shuffle participants

The DSS

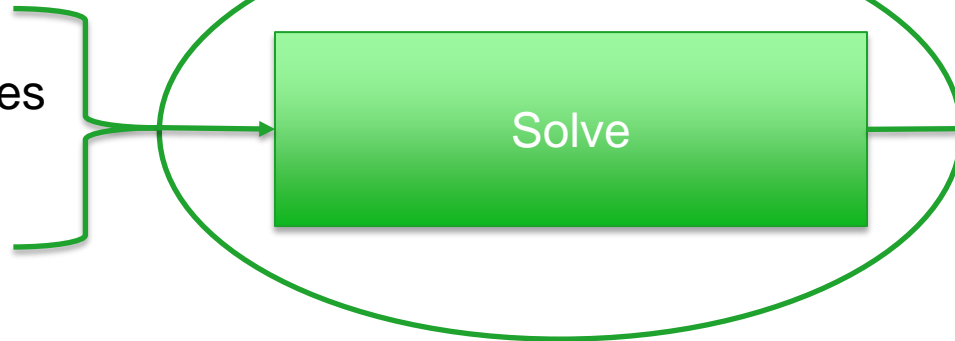
(<https://dicoop.app/>)



DICOOP

Distribuer les évaluateurs dans une Certification Organisée par les Pairs

Individual attributes
Compulsory / desirable rules
with parameters
Optimisation / objectives



One solution

- Respects rules, attributes
- Individual assignments

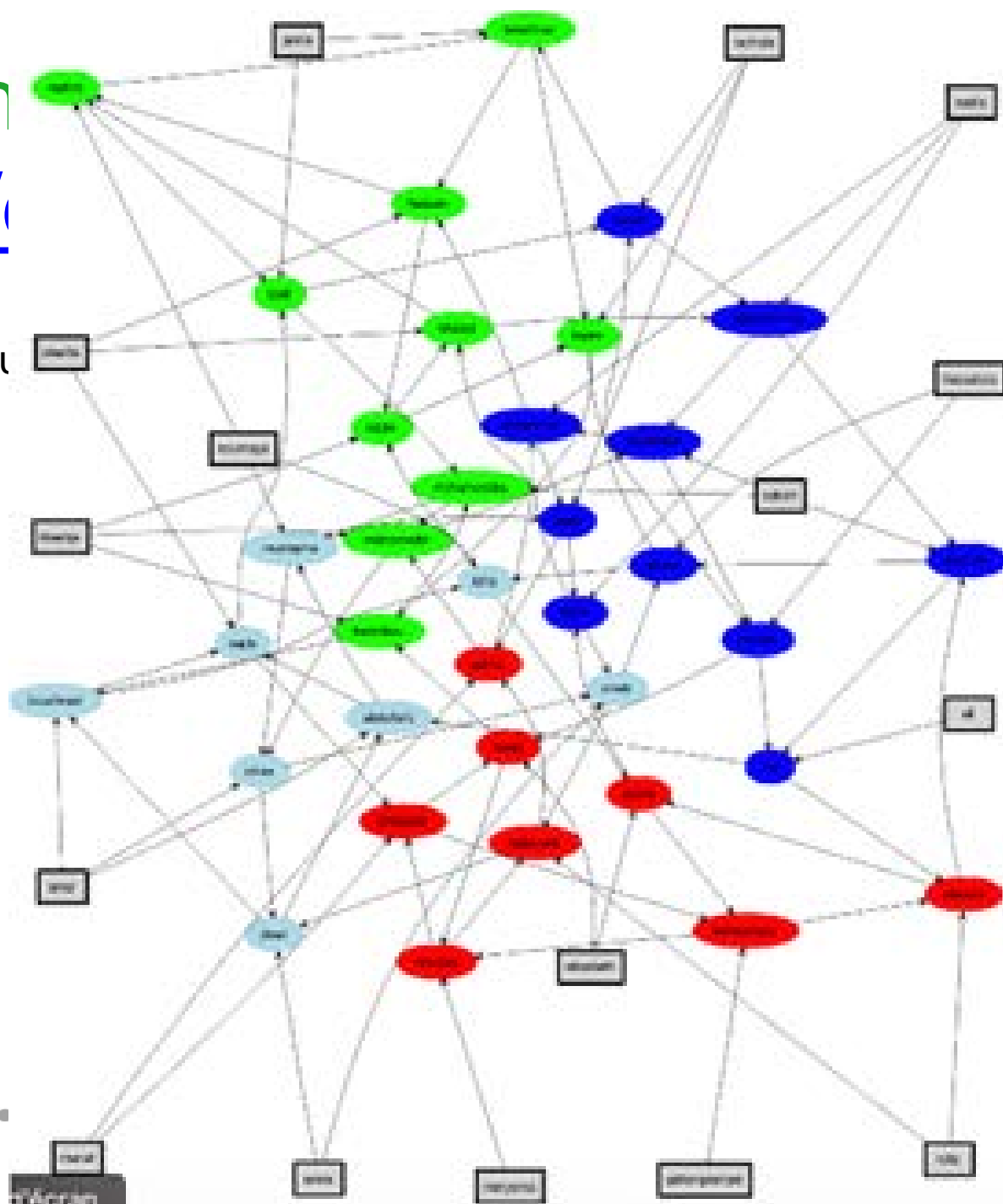
Or no solution

Answer Set Programming → Declarative logic
Give data and rules → Finds solution (set of edges in a graph)

 Potassco, the Potsdam Answer Set Solving Collection

The
(<https://>)

Individual attributes
Compulsory / desirable rules
with parameters
Optimisation / objectives



rs dans une CertificatiOn Organisée par les Pairs

One solution

- Respects rules, attributes
- Individual assignments

Or no solution

Creation process

- PGS struggle to organize certification visits:
 - How to find a solution that respects all rules?
 - How to make sure everyone is available?
 - How to keep all involved and motivated?
 - Headaches, unequal involvement, errors, loosening rules
- Co-conception
 - Frame of a project on PGS with PGS in Morocco
 - Interactions between PGS members and researchers (economics, TCS)
 - Declarative logic programming paradigm
 - Hiring of a developer to make it user-friendly (\$\$)
- Many ways and back
 - Formalizing rules
 - Non explicit rules
 - Theoretical advances → Problem is computationnaly hard (Barrot at al. 2020)
 - New desires thanks to the power of the algorithm
 - Generalization in mind

Meaningful, Useful ?, Legitimate?

For the Moroccan PGS

- Meaningful: Respect data, constraints and rules declared
No contradictions, no rules violated, allows relaxing rules
- Useful: much easier problem solving
optimization as desired: equal involvement of everyone
- Legitimate: no suspicion of cheating, focus on rules and individual characteristics instead of solving
(focus switches from operational level to collective-choice)

A new case



NATURE &
PROGRES

In France: PGS = NP

Exchanges → New rules, new types of constraints and attributes
... New institution



Adapt rules with members

Work with researcher in TCS

Work with developer (\$\$)

Meaningful → Yes, but did not fit at first with new institution

Useful → Not that much before evolution, yes after work

Legitimate → Yes, members happy to externalize organization
of peer-review process to an algorithm

Another NP Case



NATURE &
PROGRES

Show our DSS to another PGS → Rejected!

Meaningful → Yes

Useful → Could have been since it included all rules followed by the group

Legitimate → No, rejection of algorithmic decision making.

What about human involvement?

Even though actual peer review quite unfair degrading
meaningfulness

Back to Morocco

Evolutions in the institution
New realities, newcomers, new rules

Meaningful → Still yes

Useful → Not anymore, need to adapt the solver, more work and \$\$

Legitimate → Still Yes

Summary

Case	Meaningful	Useful	Legitimate
Morroco	Yes	Yes	Yes
NP1	Yes	Yes, with adaptation	Yes
NP2	Yes	Could have been	No
Morroco after	Yes	Not adapted anymore, needed adaptation	Yes

Discussion

Meaningful

- Yes in all cases. Based on a logic programming paradigm. Algorithm ensures consistency
- Without DSS, negotiations with meaningful (finding a solution is hard)

Legitimate → Same algorithm

Yes

No cheating, fair etc
(Algorithm appreciation (Logg et al. 2019))

No

Human decision and involvement, participation
Take part
(Algorithm aversion (Dievorst et al. 2015/8))

Useful

- Yes while fitted to the institution
- Very hard to make a one-size-fits-all solution: many local differences
- A lot of work (and money) to adapt to institutional reality
- Co-evolution or no evolution?

Conclusion

- A case of DSS co-developed with actors and researchers supposed to help many institutions
- When associated with various institutions and cases, meaningfulness remains, but usefulness and legitimacy varies
- Algorithmic decision making may appear more or less legitimate
- Keeping usefulness implies work or freezes institution (agenteity of DSS)
- Quite hard to make a DSS that is general enough to be useful in complex and varying situations
- Using the DSS implies involvement of new actors (developers)
- Necessary compromise / trade-off between the three notions